

INSTALLER – PLEASE GIVE THIS TO THE BUILDER OR HOMEOWNER.

## **CARE AND CLEANING INSTRUCTIONS**

### **Natural Stone Surfacing**

Your Tower Industries Natural Stone Surfacing has been fabricated by skilled craftsman using premium quality tools and materials. You can protect the beauty of your Natural Stone surface and ensure a long life of trouble-free service by observing the following suggestions.

#### GENERAL CARE AND CLEANING

Natural Stone surfaces are easy to clean using a soft cloth with warm water and any pH neutral, non-abrasive cleaner or mild dishwashing detergent. Be sure to rinse with clear water when complete, as too much cleaner or soap may leave a film and/or cause streaks when the surface dries.

In wet areas, soap scum can be minimized by using a squeegee after each use. To remove soap scum, use a non-acidic soap scum remover or a solution of ammonia and water (about ½ cup of ammonia to 1 gallon of water). Take note that frequent or over-use of an ammonia solution may eventually dull the surface of the stone.

Certain chemical substances can seriously mar your product's finish, even during brief periods of contact. Protect your Tower Industries Natural Stone Surfacing from these harmful compounds:

Clorox® and other Hydrochlorite Bleaches	Oven Cleaner (or any other alkaline cleaners)
Comet® (or any other abrasive cleaners)	Tarnish Removers and Silver Cleaners
S.O.S.® Pads and all similar abrasive products	Paint Strippers containing Methylene Chloride
Soft Scrub® (or any other product containing pumice)	
Lemon Juice or Vinegar (or any other solution containing acids)	

Take note that many common foods and drinks contain acids that may dull your Natural Stone Surface. The use of coasters, trivets, and placemats is ALWAYS recommended.

DO NOT apply any waxes, penetrants, or other topical treatments to your Tower Industries Natural Stone Surfacing under any circumstances.

#### GENERAL INFORMATION

1. Natural Stone Surfacing is a natural product composed of natural minerals. Variations in the color, pattern, size, shape, shade, movement, and other characteristics of the stone are inherent and unique and are to be expected with this product. These variations do not affect the product performance in any manner. Your product will not be replaced due to these variations.
2. All Natural Stone surfaces can be damaged by excessive force or pressure.
3. Natural Stone is not a seamless product. Seams will be visible. Product pattern and shade may change at any seam.
4. Natural Stone surfaces can be damaged by sudden and rapid temperature changes, especially near the edges, as well as direct or sustained heating of the product. Your product may not withstand the direct transfer of heat from hot pots and pans, electric frying pans and griddles, some crock pots, some toasters and toaster ovens, and heat lamps. Therefore, the use of a hot pad or trivet is ALWAYS recommended.

Your Tower Industries Natural Stone Surfacing is truly a work of art. With a minimum amount of care, its beauty and durability may be maintained for many years.

**THANK YOU FOR YOUR BUSINESS !**



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